

# Inside FP&M

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#### From the Desk of the Interim AVC

Margaret Tennessen, Interim Associate Vice Chancellor



In January, I had the pleasure of attending a length of service celebration for Otto Oimoen, who recently completed an impressive 40 years of work in the FP&M Physical Plant. As I was returning to my office, it struck me just how many changes have occurred

in that forty-year span. Among other things, FP&M did not exist in its current form until 1990, when the current departments were combined into a single division. And while some of the tools and processes that we use to do our jobs have changed in that time—often drastically—FP&M remains committed to providing quality service for our campus customers.

It is also clear, when thinking about the history of FP&M and its departments, that we have always striven to not merely respond to change, but to improve our own processes and services in the face of such challenges. This has never been more true than now, as the university as a whole works adapt to the demands of changing economic and social conditions.

**UW-Madison Chancellor Rebecca Blank recently** identified five strategies that will guide the university as it seeks to adapt to these changing demands while also succeeding in its educational mission. Because of the length and breadth of our work on campus, FP&M will play a key role in supporting many of these strategies. Expanding summer semester offerings and growing professional programs will both present challenges for space allocation, maintenance schedules, renovation projects, and other FP&M services that must be coordinated with classroom space use on campus. More alumni gifts and securing more research grants will stress the importance of streamlined project intake, renovation, and capital development processes that focus on both on efficiency and effectiveness and on providing the best possible customer experience.

I am both excited by these far-reaching challenges that face us now and heartened by how FP&M employees have always responded to the need for change and innovation as the university and the world at large evolves to the changing needs of the present and future.

We all know that it is not a question of whether we will change, but when and how—and we are determined to both meet and exceed these challenges. Dedicated FP&M employees—like Otto and so many others—have made it possible for FP&M to meet such challenges head-on. This can-do attitude allows us to leverage our strengths to adapt and improve in order to continue providing excellence in facilities and services to our university community.

Thank you for all that you do to provide excellence in facilities and services to our university community.

#### **New AVC Recruitment Update**

The search for a permanent Associate Vice Chancellor for Facilities Planning & Management continues to move forward.

Applications for this position were due on March 24. The search and screen committee conducted initial interviews with thirteen candidates and forwarded their recommendations to Vice Chancellor for Finance and Administration Laurent Heller, who will select the finalists.

Once VCFA Heller has selected the finalists, they will each visit campus for a series of interviews to be held in late spring. The anticipated start date for the new AVC is in early summer.

#### **Kudos!**

We received an outstanding score on our site visit review. This is due in part because of the excellent work your staff did in helping us get ready for our site visit review at the Primate Center. Jeff Smecko and Omar Elakaini went beyond their normal duties and effort to get the Primate Center in tip-top shape for our site visitors. Their efforts are greatly appreciated by our director, senior management, unit heads, and staff. They were also very pleasant to deal with.

Edi Chan, Primate Center

# Welcome and Congratulations New and Promoted FP&M Employees

Chad Allen Carpenter John Bennett Custodian Maria Bilogo Custodian **Robert Bonner** Gardener Penny Brown **Purchasing Associate** Richard Bundy, Jr. Custodian Robert Dahl Plasterer Tara Dobberfuhl **Biosafety Engineer** Jacob Dolence Recycling Technician Christopher Egger **Env Compliance Spec Emily Eggers** Health Physicist Duane Fillmore **Flectrician Daniel Flottmever Purchasing Associate** Micaela Gomez Tlatoa Custodian Samuel Gonzalez Perez Custodian Michael Green Custodian Maya Gurung Custodian Motor Veh Oper Light Ahmadine Hajizada Chris Harmon **Facilities Architect** Devin Hessler Groundskeeper Facilities Repair Worker Scott Hewitt Wayne Hillestad Power PInt Oper Senior Terry Hoffman Facilities Designer Allen Isby Custodian Stuart Johnson Custodian Eddie Kieler **Project Administrator** Lindsey Kirk Pay & Ben Spec Adv Kelly Kreklow **Project Administrator** Auto/Equip Tech-Dev Sean Kyprios Fungkuen Lam Custodian Claire Lamberg Gardener Justin Lambert Power PInt Oper Senior Stuart LaRose Senior Facilities Architect Facilities Maint Spec Samuel Lawrence Wendy Leckwee Custodian Electrician Todd Lewellin Rexford Loker **Facilities Architect Douglas Louis** Groundskeeper Silvie Marlette **Project Administrator David Marty** Custodian Melissa McGaw **Executive Assistant** Joshua McIntyre Custodian Tyler Meltesen Locksmith-Journey Cynthia Mrozenski **Facilities Architect** Bo Muwahid Project Manager Peter Nowicki Custodian Daniel O'Connor Electrician

Custodian

Custodian

Custodian

Custodian

Electrician

Electrician

Custodian

Director of Utilities

Facilities Repair Worker

**Purchasing Associate** 

**Grounds Crew Lead** 

Kassia Peralta

Jeffrey Pollei

**Tucker Rowan** 

Carolina Rubio

**Daniel Sannes** 

Martin Scharrer

Rvan Schmelzer

Mark Schreier

John Schuppel

Arsene Sea Kela

Michael Semler

Meredith Smith Workforce Rel Spec Jose Soto Garcia Custodian Anjali Sridharan **Project Director** Trenton Stadele Electrician Roberta Thundstrom Custodian Senen Torres Custodian Custodian Lee Townsel Sonya Trotter Custodian Nicholas Von Allmen Electrician **Thomas Wagner** Electrician **Casey Wampler IT Support Specialist** Ayanna Wilnewic Custodian Heather Wipperfurth Electrician Zong Yang Custodian

Join us in wishing the following FP&M employees the best in their **Retirements** 

Graciano Aguilar Custodian Robert Bahr Facilities Repair Worker Richard Bergmann Craftsworker Supervisor **Power Plant Manager** Dennis Koch Larry Kraak Gardener Ralph McElroy Electrician William Morgan **Purchasing Associate** Robert Nechvatal Steamfitter **Greg Perkins Sheet Metal Worker** Forrest Schuck Custodian **Howard Schuck** HVAC/Refrig Spec Adv Dennis Stude Custodian Thomas Taylor **Power Plnt Oper Senior** Mark Walker Power Plnt Oper Senior Christopher Weber Office Associate Greg Zukowski Waste Mgt Spec Senior

#### **Ramos Garcia Selected for Recognition Award**

Jorge Ramos Garcia, a custodian on Crew 221 who works in the Veterinary Medicine Building, has been selected as one of eight University Staff Recognition Award winners for 2017.



Photo: Jeff Miller/UW-Madison

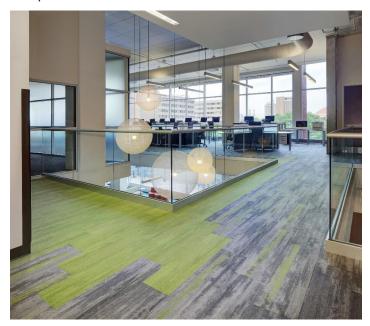
Like other custodians, Ramos Garcia starts work at 5 p.m., when most people are finishing up their work and heading home. He is not only dedicated to getting his work done well, he also goes above and beyond to maintain the cleanliness and tidiness of the work and break areas. His colleagues say Ramos Garcia has made their workspace a pleasant environment and makes an effort to create great interpersonal interactions with people.

Awards will be presented to the winners at an event on April 21, 2017. Congratulations, Jorge!

For more information, visit news.wisc.edu/university-staff-recognition-awards/.

#### **Hillard Wins Milliken Project of the Year**

Kerry Hillard (Physical Plant-Campus Renovation Services) has been honored with a Millikin Project of the Year Award (Best in Higher Education and Best Overall) for her work on the carpet and flooring designs in 333 East Campus Mall.



"I really love working on this campus, especially in student-centric spaces," said Hillard. "In this case, the bright accent colors were used as wayfinding cues."



Join us in congratulating Kerry and Campus Renovation Services on this prestigious award.

# **Director of Utilities & Energy Management**



Jeff Pollei has been named the Director of Utilities & Energy Management for the FP&M Physical Plant, where he will be responsible for managing the heating and cooling plants and the utilities provided by FP&M to campus customers and select external entities. He began

serving in this role on March 13, 2017.

"We are excited to have Jeff rejoin the department in this leadership position, as he brings with him an extensive knowledge of not only utilities and energy, but of the UW System and how to make things happen at the university."

Prior to rejoining FP&M, Pollei was the Director of Utilities at Emory University in Atlanta, Georgia. Pollei served as a campus utilities engineer for the FP&M Physical Plant from 2009 to 2016. He has more than 30 years of experience in the utility industry from the sales of new equipment, design/construction of utility systems, and operational/energy engineering in a campus setting. Before coming to the university, he led the Energy & Utilities market segment for the Madison office of Affiliated Engineers, Inc. Pollei holds a BS in Mechanical Engineering from UW-Madison.

"I am honored to be selected as the director for the utilities and energy management section of the Physical Plant and look forward to reconnecting with the Physical Plant staff and working with the campus community to more effectively manage and allocate thermal and electric utilities for the university," says Pollei.

The Director of Utilities & Energy Management is a new position in the FP&M Physical Plant.

## **Campus Master Plan Wins SCUP Award**

The 2015 Campus Master Plan Update, which is currently nearing completion, was recognized with an Excellence in Landscape Architecture–Open Space Planning and Design award from the Society for College and University Planning.

FP&M Campus Planning & Landscape Architecture shares this award with a project team that includes SmithGroupJJR, Hoerr Schaudt Landscape Architects, Kimley-Horn and Associates, and Affiliated Engineers.

For the latest about the 2015 Campus Master Plan Update, visit masterplan.wisc.edu.

#### **Workplace English Graduates**

In November 2016, more than 55 employees working second and third shifts in FP&M and Athletics completed a year-long course in Workplace English.

Students in the English program—all nightshift custodians—worked very hard over the past year learning language competencies such as Reading

Workplace Signs, Giving Polite Safety Reminders, and Talking about Annual Benefits Enrollment, to name a few.

If you or one of the employees in your team is interested in Workplace English learning opportunities, contact FP&M Human Resources for more information.



### **Thrive Professional Learning Series**

Thrive @ UW-Madison exists to help faculty, staff, and student employees uniquely contribute to healthy, inclusive, and engaging workplaces. These courses provide important tools to help individuals develop the knowledge, skills, and abilities to gain a better understanding of themselves, their organization, and the UW campus culture including: developing and maintaining work relationships, contributing to inclusive work environments, and managing workplace change.

There are no pre-requisites for participation and Thrive @ UW-Madison courses are free and open to all UW-Madison employees.

For information on upcoming sessions or to register for classes, please visit: www.talent.wisc.edu.

For additional information, please contact Jacob Klett, Program Coordinator for Thrive @ UW-Madison via email at jacob.klett@wisc.edu or by calling 608.890.1872.

#### **RecSports Youth Summer Camps**

This summer, UW RecSports is offering day camps for children ages 4-13. Employees can register their children to participate in a safe and fun environment. Age-appropriate activities will vary from motor skill development to introduction to basic skills of traditional

#### **Kudos for Customer Service!**

I need to tell you what a pleasure it has been to work with all of the Physical Plant Customer Service staff in the 5 years I've been at Waisman Center. This crew is the most professional customer service outfit I've ever dealt with, and I mean in any industry or sector. I was a customer service manager for an international manufacturer at one time, so I have a little background to say this. Your group could serve as a quality training platform on any given day. The level of service your group provides comes from great training, organization, motivation, and a sense of team. Thanks for maintaining this great department. I think I speak for all the facility managers when I say that our job would be much harder, without the quality efforts of Physical Plant Customer Service.

Mike Ales, Waisman Center

and non-traditional sports. Week-long sessions start June 19th and will continue throughout the summer months. The cost per child is \$195 for each session. For more information regarding Summer Camp, please visit recsports.wisc.edu/youth.htm#summer-camp.